



RANZCO 2026 Congress Terms and Conditions

By attending, speaking, exhibiting, or sponsoring at RANZCO 2026, you agree to be bound by the Terms and Conditions set out below, which form a legally binding agreement between you and the Congress host – RANZCO 2026. As a condition of attendance, in-person delegates must agree to adhere to all health and safety measures put in place by RANZCO 2026, the venue, federal or state guidelines and acknowledge that these procedures may be changed at any time in accordance with the latest health advice from the New Zealand Government.

RANZCO 2026 and Think Business Events (Congress Organiser) reserve the right to publish changes to these Terms and Conditions at any time without prior notice.

PAYMENT OF REGISTRATION

The payment of the registration is either by credit card or bank deposit at the time of registration. After Friday 3 October 2026 midnight NZST, only payment made by credit card will be accepted. A registration is considered complete when full payment is received by the Congress Organiser. The New Zealand GST at 15% is applicable to all goods and services offered by the Congress. All registration fees listed are in Australian dollars and include 15% New Zealand GST.

DISCOUNTED REGISTRATION FEES

Early Bird registration fees

To qualify for early bird registration, registration fees must be paid in full by Tuesday 22 September 2026. If registration fees have not been received Tuesday 22 September 2026 your registration will revert to the standard Congress registration fee. Registration fees are based on date of payment receipt, not the date of receipt of registration form.

MEMBER RATES

To qualify for member rates, you must be a member of RANZCO. Your membership status will be verified upon registration. Please contact the Royal Australian and New Zealand College of Ophthalmologists directly for further details at Ranzco@ranzco.edu

Day Registration Delegates can only purchase ONE single-day registration. If more than one day registration is required, then a FULL registration must be purchased.

LATE REGISTRATION

The Congress Organiser cannot guarantee the availability of collateral such as social function tickets (Hosted Breakfasts) and/or any other social functions to Delegates who register late (inside four weeks before the Congress starts) as there is a risk that social program functions may be fully subscribed. These tickets will be forfeited, and the Congress registration fees will not be discounted.

TRANSFER OF REGISTRATION

All fully paid registrations are transferable to other persons from the same organisation.

Transfers can be made by the registered person in writing to the Congress Organiser at ranzco@thinkbusinessevents.com.au no later than Tuesday 6 October 2026. Details must include the full name of the replacement person, their title, contact phone number and email address. All other registration details will be carried over to the new person unless otherwise specified.

Transfer of registrations to another person will include the registration, all associated social event tickets (including additional purchases).

Should the new Delegate not require an item previously booked by the original Delegate, the cancellation and refund policy for the item cancelled will apply.

Registrations are individual and cannot be shared

NON-ATTENDANCE/NO-SHOWS

No refund will be made for non-attendance at the Congress or social events.

CHANGE OF THE IN-PERSON REGISTRATION TO A VIRTUAL-ONLY REGISTRATION

At the Delegate's request due to medical reasons

If a Delegate is unable to travel to RANZCO 2026 to attend the Congress in-person due to medical reasons or illness the Delegate's registration will be converted to an on demand-registration upon written request to the Congress Organiser.

CANCELLATION OF THE REGISTRATION BY THE DELEGATE

All cancellations must be made in writing to the Congress Organiser at ranzco@thinkbusinessevents.com.au.

Full Congress or one-day-only cancellations: If you have registered for the Congress as a full or a day Delegate:

You are entitled to a refund if the cancellation is received on or before Friday 3 October 2026. However, you will incur a \$150 administrative fee.

You are not entitled to a refund of the registration fees if the cancellation is received after Friday 3 October 2026.

Part cancellation: If you would like to cancel part of your registration package (e.g. social event tickets):

You are not entitled to any refund of the registration fee if the cancellation is received after Friday 3 October 2026.

Final date to claim a refund: To claim applicable refunds for cancellations or alterations, please email ranzco@thinkbusinessevents.com.au on or before Friday 3 October 2026. No refunds (in part or in full) will be accepted after this date, but you may choose to transfer your registration to another person within your organisation if permitted under these Terms and Conditions.

Processing time for refunds: Refunds (less applicable administrative fees) will be processed no later than 30 days after the conclusion of the Congress.

If your application for a visa to enter New Zealand is unsuccessful, the above cancellation terms apply.

Change of the in-person CONGRESS to an on demand only CONGRESS by RANZCO 2026 or THE CONGRESS ORGANISER

In the event the in-person Congress cannot go ahead due to government restrictions on travel or gatherings, the Congress may be delivered fully online via an on demand

A fully virtual Congress means the Congress will **not** be broadcast from Auckland and all Delegates, Speakers, Sponsors and Exhibitors will be attending the Congress virtually.

All in-person registrations will be converted to virtual registrations.

Cancellation, postponement or change of registration of the Congress by RANZCO 2026 or THE CONGRESS ORGANISER

It may be necessary for reasons beyond the control of RANZCO 2026 or the Congress Organiser to alter the times, dates, itineraries or Speakers of the Congress by notice to you at any time.

In the event of cancellation or postponement of the Congress, or if the registration is converted from an in-person registration to an on demand only registration (or vice versa), the maximum liability of RANZCO 2026 or the Congress Organiser is limited to a refund of the Congress registration fee with no additional liability for travel costs, hotel costs, or any other costs or expenses whatsoever.

In the event of cancellation or postponement of the Congress, or if the registration is converted from an in-person registration to a virtual-only registration (or vice versa), due

to circumstances beyond the reasonable control of RANZCO 2026 or the Congress Organiser including but not limited to acts of terrorism, war, acts of God, natural disaster or global health crises (including any government restrictions on travel or gatherings), RANZCO 2026 or the Congress Organiser cannot be held responsible for any cost, damage or expense which may be incurred by Delegates as a consequence of such cancellation, postponement or change.

In the event of postponement of the Congress, if the Delegate is willing to attend the rescheduled event, we will transfer the registration and guarantee the same conditions and registration entitlements at the rescheduled event.

PRIVACY STATEMENT

RANZCO 2026 is required to comply with the requirements of the Privacy Act 1988 (Cth) (Australia) and the Privacy Act 2020 (New Zealand) in relation to the collection, use, storage and disclosure of personal information. By registering for or attending RANZCO 2026, you consent to the handling of your personal information in accordance with these laws. Personal information is collected for the primary purpose of facilitating your participation in the Congress and may be used for related purposes that would reasonably be expected in the context of the event. RANZCO 2026 reserves the right to modify or amend this privacy statement at any time, provided that those modifications or amendments comply with applicable laws.

USE OF PERSONAL INFORMATION

The Congress will collect and store information you provide in this Registration Form for the purposes of enabling us to:

- Register your attendance at the Congress;
- Assist with administrative and planning purposes;
- Plan and develop the Congress and other events in the future;
- Facilitate your requirements in relation to the Congress; and
- Allow the compilation and analysis of statistics relevant to the Congress.

The information that you provide in the Registration Form and information provided at any other time during the Congress, including without limitation any feedback obtained during the Congress, will be used by the Congress to offer, provide, and continue to improve future events and other services. Your information may also be used to improve future events, services, and delegate experience.

CONGRESS APP

All registered Delegates who have opted in to the Congress app will have their name, position, organisation, and email address uploaded to the app.

Delegates who have opted in to the app will receive their Congress login details directly.

Delegates who have opted in are responsible for setting up and managing their own Delegate profile within the app to facilitate interaction with other Delegates, sponsors, and exhibitors.

Delegates who have opted in are also responsible for ensuring they meet any technical requirements necessary to access and use the Congress app.

Registered Delegates who have opted in will be able to set their privacy preferences within the app.

DISCLOSURE OF PERSONAL INFORMATION TO THIRD PARTIES

The Congress may disclose some of the information that is collected in the Registration Form such as your name, position and organisation to Congress sponsors and exhibitors. Personal information may also be disclosed to third-party service providers, including event technology platforms, registration systems and accommodation providers, for the purpose of delivering the Congress. These third parties may be located in Australia, New Zealand or other countries. By registering, you acknowledge and consent to your personal information being transferred, processed or stored outside New Zealand, provided such disclosure complies with applicable privacy laws. The Congress will not otherwise, without your consent, use or disclose your personal information for any purpose unless it would reasonably be expected that such purpose is related to the offer, provision and improvement of the Congress or where such purpose is permitted or required by law. Delegates may give consent for disclosure of their contact details to sponsors or exhibitors during the registration process or by notifying the Congress Office in writing by Friday 3 October 2026

ACCESS AND CORRECTION OF PERSONAL INFORMATION

You have the right to request access to, and correction of, your personal information held by the Congress Organiser in accordance with applicable privacy laws, including the New Zealand Privacy Act 2020. Requests can be made by contacting the Congress Office at ranzco@thinkbusinessevents.com.au.

INTELLECTUAL PROPERTY USE

By registering for this Congress, all Delegates grant permission to Congress, the hosts and its agents, to take photographs and video footage at the Congress and/or screenshots of the virtual platform to reproduce and to distribute on social media, promotional materials and other association publications, whether in print, electronic or other media, including the Congress website. By participating in the Congress, you permit the association to use, reproduce and distribute photographs/screen shots taken of you for such purposes and waive your legal rights to pursue any cause of action against RANZCO 2026 related to such photographs. If you have any concerns regarding

the use of photographs/screen shots taken of you during the Congress, please see the registration desk during the Congress or contact the Congress Office ranzco@thinkbusinessevents.com.au before Friday 3 October 2026

It is understood these images may be used for promotional, news, on-line/multimedia, research and/or educational purposes by and for RANZCO 2027. Delegates agree that they are not entitled to remuneration, residuals, royalties, or any other payment from RANZCO 2026 in respect of their image/likeness or its use. Delegates release, discharge, and hold harmless, RANZCO 2026 and its agents from any and all claims, demands or causes of actions that they may hereafter have by reason of anything contained in the photographs or video. Should a Delegates not agree to the above image release, they must advise the Congress Office.

INSURANCE

Registration fees do not include insurance of any kind. It is strongly recommended that Delegates take out insurance at the time of registration to include any eventuality including but not limited to loss of fees through cancellation of Delegate's participation in the Congress or through cancellation of the Congress, loss of airfares through cancellation for any reason including airline or related services, strikes, loss or damages to personal property, force majeure or any other reason.

LIABILITY

Delegates attend the Congress at their own risk.

Delegates agree not to hold RANZCO 2026, or the Congress Organiser liable for any losses, damages, expenses, costs, claims or liabilities suffered or incurred by Delegates including consequential or indirect losses or loss of profit through registering for the Congress, attending the Congress (whether in-person or virtually), cancellation or postponement of the Congress, failure of the Congress to achieve your expectations, or for any error or omission by RANZCO 2026 or the Congress Organiser.

Delegates agree not to hold RANZCO 2026 or the Congress Organiser liable or responsible for any personal injury (i.e. physical, psychological or emotional stress) or any loss or damage to personal property.

Congress proposals and other Speaker materials express the views of the relevant Speaker(s) or author(s) alone. They do not necessarily represent the views of members of RANZCO 2026 or its committees. Congress materials should not be construed as a legal opinion or professional advice. RANZCO 2026 cannot accept liability for advice given, or views expressed, by any Speaker at the Congress or in any material provided to the Delegates.