



Saturday 7 November 2026

Room:	Theatre 2
8.00am - 8.30am	Congress Opening and Welcome to Country
8.30am - 9.00am	Seeing the Road Ahead with Emerging Technologies Dr Michelle Dickinson
9.00am - 9.05am	<i>Practice Managers to make their way to the Te Wharau for the start of the conference.</i>
Room:	Te Wharau
9.05am - 10.35am	Session 1 PM Chair: Lara Sullivan
9.05am - 10.35am	Human Element in AI Lisa O'Neill
10.30am - 11.00am	Morning Tea
11.00am - 12:30pm	Session 2 PM Chair: Peggy Ekeledo-Smith
11.00am - 11.10am	<i>Eye Vantage Sponsored Talk</i> Kelly Sas-Marlow
11.10am - 11.55am	Focusing on Compliance: 20/20 Vision for Practice Managers Marushka Caldeiro
11.55am - 12.30pm	How to Make a Budget? Donna Glenn
12.30pm - 1:45pm	Lunch
1:45pm - 3.30pm	Session 3 PM Chair: Nick Swain
1:45pm - 1:55pm	<i>William Buck Sponsored Talk</i> Courtney West
1:55pm - 2.30pm	Clarify the Vision for your Practice Paul Copeland
	5-minute Stretch
2.35pm - 2.40pm	<i>Hendrix Health / Heidi Sponsored Talk</i>
2.40pm - 3.15pm	Issues to Consider When Implementing AI Florian Stroehle
3.15pm - 3.45pm	Afternoon Tea
3.45pm - 5.30pm	Session 4 PM Chair: Marie Taylor
4.00pm - 4.40pm	Social Media Lara Sullivan & Donna Glenn
4.40pm - 4.50pm	<i>i-scribe by Akuru Sponsored Talk</i> Dr Jamie Chew
4.50pm - 5:20pm	Inventing a Path in Ophthalmology Pragnya Jagadish
5:20pm - 5.30pm	20 Years of the Practice Managers' Conference Julie Unwin
5.30pm	Day 1 Close
5.30pm	Practice Managers Happy Hour Room: Te Wharau Foyer



Sunday 8 November 2026

Room:	Te Wharau
8.45am - 10.00am	Session 5 PM Chair: Fiona Wong
8.45am - 9.50am	He Tangata, He Tangata, He Tangata - Leading with Courage, Connection and Purpose Henrietta Taia
9.50am - 10.00am	Practical AI for Business Including Security Jai Dametto
10.00am - 10.30am	Morning Tea
10.30am - 12.30pm	Session 6 PM Chair: Peggy Ekeledo-Smith
10.30am - 11.50am	Generational and Cultural Management George Sotiris
11.50am - 12.00pm	The Importance of Biosimilars for the PBS Shaun Jackson
12.00pm - 1.30pm	Lunch
1.30pm - 3.30pm	Session 7 PM Chair: Jo Houghton
1.30pm - 2.05pm	Building Team Connection Panel Discussion George Sotiris
2.05pm - 2.15pm	<i>Zeiss Sponsored Talk</i> Reuben Gordon
	5-minute Stretch
2.20pm - 2.55pm	Self-Care and Resilience Holly Fillius
2.55pm - 3.00pm	<i>BOP Plus Sponsored Talk</i> Isaac Williams
3.00pm - 3.30pm	Afternoon Tea
3.30pm - 5.30pm	Session 8 PM Chair: Gail Drennan
3.30pm - 5.00pm	Can We Be Psychologically Safe and Accountable at the Same Time? Tim Wong
5.00pm - 5.30pm	How Do Penguins See Underwater? Dr Peter Hadden
5.30pm	Day 2 Close
6.30pm	Practice Managers' Dinner Sunset Bar, Sudima Auckland Hotel



Monday 9 November 2026

Room:	Te Wharau	
8.20am - 10.00am	Session 9 PM Chair: Fiona Wong	
8.20am - 9.50am	High Performance Habits Mea Motu	
9.50am - 10.00am	<i>Johnson & Johnson Sponsored Talk</i>	
10.00am - 10.30am	Morning Tea	
10.30am - 12.00pm	Session 10 PM Chair: Julie Unwin	RANZCO Professional Development Session
10.30am - 11.20am	How to Manage Up Scott Bell	
	5-min stretch	
11.25am - 11.55am	Digital Intelligence in Healthcare Ray Delany	
11:55am - 12:00pm	ANZEF Fiona Devine	
12.00pm - 1.30pm	Lunch	
1.30pm - 3.00pm	Session 11 PM Chair: Danni Blay	
1.30pm - 2.20pm	New Software? Look Before You Leap Panel Discussion Ray Delany, Lara Sullivan, Nick Swain, Fiona Wong, Amberley James, and Jo Houghton	
2.20pm - 2.25pm	Bigger and Brighter – Practical Solutions For Patients to Make the Most of their Residual Vision Leanne Sheil, Magnifiers Australia and New Zealand	
2.25pm - 3.00pm	AI in Healthcare Amberley James	
3.00pm - 3.30pm	Afternoon Tea	
3.30pm - 3.45pm	Day 3 Feedback, Planning for 2027	
3.45pm	Day 3 Close	